



Welcome to the City of White Salmon!

A proud community working together to create and sustain a desirable place to live, work, play and stay.

CITY UTILITIES

The city bills utilities monthly. Residential rates for inside and outside city limits service for ¾” meters are as follows:

Service	Inside	Outside
Water – Base Fee	\$ 53.06	\$ 78.09
Sewer – Base Fee	\$ 60.80	\$ 66.80
Water Rights – Base Fee	\$ 6.25	\$ 6.25
Minimum Monthly Bill	\$ 120.11	\$ 151.14
*Consumption Tiers	Cost per Thousand	
0 – 5 units	\$ 1.41 per unit	
6 – 15 units	\$ 3.58 per unit	
over 15 units	\$ 9.03 per unit	

You are billed for all water used (**the base fee does not include any water usage charges**).

* Each unit in the consumption tier represents 1,000 gallons of water.

Due Date – Payments are due on the 20th of the month, unless that falls on a holiday or weekend, in that case payments are due the first following business day. Payments received after that are considered delinquent and are subject to a \$10.00 late charge. If payment is not received by the following month’s due date, water service can be terminated for non-payment.

Payment Methods – The City of White Salmon accepts payment by cash, check, credit card and debit card with a Discover, Visa, or Master Card logo. With a signed ACH agreement, payment may be automatically withdrawn from a checking or savings account on the 20th of the month. Payment may also be made online via our secure 3rd party provider Xpress Bill Pay at <https://www.xpressbillpay.com/#/>. *Please be sure to choose only ONE auto pay option is active to avoid double monthly payments.*

Senior/ Low Income Discount Program – The city offers a senior and low income for those who qualify for this. The program is verified by WAGAP and any customer wishing to apply for the discount can fill out the following form at the link provided. <https://www.wagap.org/start>

OTHER UTILITY SERVICES

Garbage Service – Active garbage/refuse service is required inside city limits. If refuse/garbage service is not maintained fees and penalties may apply. Please contact Republic Services to select a service schedule that fits your needs. Contact Republic Services at (509) 773-5825, or at www.RepublicServicesNW.com.

Electricity – Klickitat PUD in White Salmon – (509) 493-2255

Natural Gas – NW Natural in The Dalles, OR – (541) 296-2229

General Information – Visit www.whitesalmonwa.gov for information regarding municipal codes, city council meetings and minutes, planning and zoning, volunteer opportunities and community events.

Think you may have a leak? – Turn off all faucets and appliances that use water. Once they are off, lift the lid on the meter box to reveal the digital display. If flow is showing in the upper left and a tear drop symbol in the upper right? If so, this is a good indication of a leak. If you need help after hours, please call

the Public Works on-call number at (509) 637-3307. Please note: if Public Works is called out after regular business hours, the property owner will be assessed an After Hour Service Call Out fee per [WSMC 13.16.025 G](#).

Animal License

The City of White Salmon requires animal licensing for all animals allowed per [WSMC 6.04 Dogs](#) and [WSMC 6.08 Other Animals](#). Dogs, Chickens, Ducks and Rabbits must be licensed with City Hall. Please be prepared to provide documentation for a dog including vaccination report and neuter/spay status. For Chickens, Ducks and Rabbits, please review the [Animal License Application](#) for full instructions or reach out to City Hall at 509-493-1133 or email utilityclerk@whitesalmonwa.gov.

Water Use Efficiency - W.U.E.

To review the City of White Salmon W.U.E. goals and reports use the following link:
<https://www.whitesalmonwa.gov/publicworks/page/wue-water-use-efficiency>

Consumer Confidence Report – C.C.R.

To review the City of White Salmon C.C.R. reports which include the test results for each year as well as useful information use the following link:
<https://www.whitesalmonwa.gov/publicworks/page/consumer-confidence-reports>

Washington Department of Revenue – D.O.R.

The City of White Salmon has partnered with the Washington Department of Revenue for business licensing, and the city's endorsement is now obtained/renewed online at www.dor.wa.gov. You can also contact DOR at 360-705-6741 if you need help. The new city business license fee is \$75.00/\$50.00 renewal.

The Easiest Way to Pay Your Bill

Our online bill payment option saves you time and gives you more flexibility in how you pay your bill. If you have internet access and an e-mail address, you can now pay your bill online in the USA. This service also allows you to set up a monthly reoccurring payment with a credit/debit card or bank account.

How to Sign Up

1. Go to the city's website www.whitesalmonwa.gov. Select the tab "I Want to..." then select "Pay my Bill". Click on the provided link (<https://www.xpressbillpay.com/#/>). This link will take you to the Xpress Bill Pay website for online bill payment service.
2. Click on "Create a new account." If you've already signed up with Xpress Bill Pay, you can log in with your e-mail address and password.
3. Follow the instructions on the screen. You will need a valid e-mail address to create an account. Once you have submitted your information, you will receive a default password by e-mail.
4. Go back to <https://www.xpressbillpay.com/#/> and log in using your e-mail address and password. The "Add e-Bills" page will appear. Follow the instructions on the screens to add us to your Xpress Bill Pay account. If you have multiple city utility accounts, you can access all of them with just one login.
5. Once you've created an account, you'll be able to go online at any time to view and pay your bills.
6. **You may now manage your Xpress Bill Pay user account from your mobile device! Scan the QR code to download the app on your phone or tablet.**

Pay your bills using the mobile app from Xpress Bill Pay!

Now available for both Android and iPhone.

Scan QR code to download the app to your device.

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BILL PAY



For questions regarding setting up or for help in initiating an account, please call Xpress Bill Pay Customer Service Department directly at 1 (800) 768-7295 ext. 1.